

# Quality Statement BV CIF SAR

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# Quality Statement

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## Our Mission

### Shaping a World of Trust by Ensuring Responsible Progress

Bureau Veritas is a Business to Business to Society services company that contributes to positively transforming the world we live in. We work closely with our clients to help address their critical challenges in quality, safety, health, and sustainability, to the benefit of the Society as a whole.

We play a pivotal role in building and protecting companies' reputations, supporting them as they build trust with their stakeholders.

By broadening the scope of our services, expanding our international network, and staying ahead of global trends, we better serve our clients and shape a more sustainable future.

## Our Commitment

To support our customers to achieve and exceed their goals, Quality at Bureau Veritas is to:

- Continuously challenge and improve our quality management system, to ensure its adequacy with Bureau Veritas ambitions and customer satisfaction levels.
- Satisfy and build on our clients and all other applicable requirements to propose innovative services.

Since 1996 Bureau Veritas has been ISO 9001 certified through a recognized international independent certification organization. We are also accredited for ISO 17020, ISO 17021, ISO 17025 etc. by accreditation bodies.

Since 1828, we have acted as trust-makers between companies, governments, and society. We are independent and impartial guarantors of our client's word.

We set Objectives and Target which seek to improve performance in Quality and Operation, also Identify and manage risk as low as reasonably practicable in Quality.

Company deliverables are relied on Individual competences, Impartiality, confidentiality & Integrity, all processes are described concisely, and employees are trained.

We all share responsibilities for continual improvement of the effectiveness of Quality management systems in line with Bureau Veritas Group Policy and Strategy to add value for our client throughout services offered.

The Bureau Veritas Code of Ethics meets all TIC (Testing, Inspection, and Certification) Council principles and requirements. Its implementation is regularly assessed by an external third party.



Pulak Prakash

Regional Chief Executive – CIF South Asia

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