

- 1 Market inputs
- 2 Enquiry Generation
- 3 Obtain Application & Review
- 4 Resource Identification
- 5 CR Approval by Technical reviewers
- 6 Proposal submission
- 7 Contract received
- 8 Contract set up
- 9 Production tool update
- 10 Scheduling *(multiple Stages)*
- 11 Auditor pack release
- 12 Planning & Conduct of audits
- 13 Draft report to client & Production tool
- 14 NCR Closure by client
- 15 Final Report to Client before certification decision
- 16 Admin Review
- 17 Technical Review
- 18 Review Defects closure *(Incl. any changes in report)*
- 19 File Approval
- 20 Certificate printing
- 21 Audit Expenses
- 22 Invoicing
- 23 Payment Receipt
- 24 Certificate Handing over
- 25 Certification Cycle Maintenance Process *(Suspension/ revocation/ Withdrawal of Certification)*

CER Process flow